

**SNL (Scottish Navigation List)**  
**A – Z Classification For Local Authority Web Sites**

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**Scottish Project A-Z Classification**

The following is a single level A-Z of the terms. There is also a 2 level A-Z that can be found in the following Excel file which also shows mappings to the Scottish Service List: <http://www.esd.org.uk/standards/snl/1.01/ScottishA-Z.xls>.

**A**

Abandoned vehicles  
 Abnormal loads  
 Abuse  
 Accidents  
 Accommodation  
 Accounts (Council annual accounts)  
 Accreditation scheme (landlords)  
 Acupuncture  
 Adaptions to the home (special needs)  
 Addictions  
 Additional support needs  
 Admissions (schools)  
 Adoption  
 Adult carers  
 Adult education  
 Advertising

Advice  
Advocacy  
After school activity  
Agenda 21 (environmental issues)  
Agriculture  
AIDS  
Air conditioning  
Air quality  
Airports  
Alarms  
Alcohol  
Alley gating (community safety)  
Allocations  
Allotments  
Allowances  
Ambulances  
Amusements  
Angling  
Animals  
Antiquarian societies  
Anti-social behaviour  
Ants  
Appeals  
Applying for a council house  
Archaeology  
Archery  
Architecture  
Archives  
Army cadets  
Arson  
Art galleries  
Arts and entertainment  
Arts development  
Arts information  
Asbestos  
ASBOs (Anti-social behaviour orders)  
Assessment (schools)  
Assessor  
Associations  
Asylum seekers  
Athletics  
Attendance Allowance  
Attendance orders  
Awards

## **B**

Babysitting  
Badminton  
Bail  
Bands

Banking  
Basketball  
Baths  
Bats  
Beach patrols  
Bed and breakfast  
Bed bugs  
Beekeeping  
Bees  
Beetles  
Befriending  
Behaviour development (education)  
Benefits  
Bereavement  
Berthing  
Berthing and navigation  
Best Value (Council performance)  
Betting shops  
Bingo  
Bins  
Birds  
Birth  
Blue Badge  
Bluebottles  
Boats  
Body-piercing  
Booklice  
Bookmakers  
Books  
Books and reading  
Bottle banks  
Bouncers  
Boundaries  
Bowling  
Boxing  
Boys Brigade  
Braille collections  
Breakfast clubs  
Bridge  
Bridges  
Bridlepaths  
Brown signs  
Brownie guides  
Building regulations  
Buildings  
Bulky uplifts  
Bullying  
Burials  
Buses  
Business

Butchers' shops

## C

CAB (Citizens Advice Bureau)

Cadets

Cafes

Calibration and testing facilities

Camera clubs

Camping sites

Canals

Cancer

Canine clubs

Car boot sales

Car parks

Caravan sites

Care

Careers

Carers

Carnivals

Carparks

Cars

Catalogues (libraries)

Catchment areas

Catering

Cats

Cattle markets

CCTV

Cellos

Cemeteries

Census information

Ceremonies

Certificates

Cesspits

Change of circumstances

Chaperone service

Charities

Chemists

Chess

Child protection

Childcare

Childline

Childminding

Children

Children's hearings

Children's homes

Children's panels

Choirs

Christmas

Churches

Cinemas

Circuses  
Citizen panels  
Citizens' Advice Bureau  
Citizenship  
Civic functions  
Civic recognition  
Civil ceremonies  
Civil emergencies  
Clamping  
Clarinets  
Class sizes  
Classes  
Clean Air Act  
Clinical waste  
Clinics  
Closures and diversions (roads)  
Clothing grants  
Clubs  
Coastguards  
Coastline, rivers and canals  
Code of conduct (councillors)  
Collections (libraries)  
Colleges  
Comments (Council services)  
Commercial lets  
Commercial waste  
Common good fund  
Community alarm services  
Community assemblies  
Community centres  
Community councils  
Community development  
Community development - European funding  
Community facility grants  
Community grants  
Community groups  
Community learning  
Community planning  
Community regeneration  
Community Reparation Orders  
Community safety  
Community service orders  
Community support groups  
Community transport  
Community wardens  
Complaints  
Compliments and thank-yous (Council services)  
Composters  
Compulsory purchase  
Concessionary fares

Conference facilities  
Conservation  
Constituency boundaries  
Construction (buildings)  
Consultations (Council)  
Consumers  
Contact centres  
Contaminated land  
Contraception  
Contracts (Council)  
Cooling towers  
Co-operatives  
Copyright  
Council boundaries  
Council car parks  
Council catering  
Council civic events  
Council complaints  
Council consultations  
Council contact centres  
Council contractors  
Council elections  
Council forward plan  
Council housing  
Council housing benefits  
Council land and property  
Council minutes, agendas and reports  
Council partnerships  
Council performance indicators  
Council policies and plans  
Council press releases  
Council publications  
Council purchasing  
Council representation  
Council souvenirs  
Council spending plans  
Council standing orders  
Council statutory appointments  
Council tax  
Council tenants  
Council vacancies  
Council website  
Councillors  
Counselling  
Countryside  
Courses  
Courts  
Creches  
Credit providers  
Credit unions

Cremation  
Crime  
Crofting  
Culture  
Curriculum  
Customer satisfaction  
Cycling

## **D**

Dance groups  
Dancing  
Dangerous animals  
Dangerous road junctions  
Dangerous structures  
Data protection  
Day centres  
Dead animals  
Death  
Debating Societies  
Debt  
Decanting (Council tenants)  
Declaration of interest (Councillors)  
Deeds (Council housing)  
Demolitions  
Demonstrations and parades  
Dentists  
Depression (Counselling)  
Derelict buildings  
Description of goods  
Detention at ports and harbours  
Development control  
Development plans  
Dial-a-bus  
Dialogue Youth  
Dilapidated buildings  
Direct payments  
Directories  
Disability  
Disclosure  
Discrimination  
Disputes  
District courts  
Ditches  
Diversion from prosecution scheme  
Diversions and closures (roads)  
Diversity and equality  
Doctors  
Dogs  
Domestic violence  
Door staff

Drains  
Drama groups  
Driver training  
Drugs  
Dumped vehicles

## **E**

Early entry  
Early years grant  
Ear-piercing  
Earwigs  
Eating out  
Ecology  
Economic information  
Education  
Elections  
Electoral register  
Emergencies  
Employment  
Energy efficiency  
Entertainment licences  
Environment  
Environmental health  
Environmental information regulations  
Equal opportunities  
Equality and diversity  
Equipment for the home (special needs)  
Equipment hire  
Estates management  
Ethnic communities  
Ethnic minorities  
European educational opportunities  
European Public Information Centre (EPIC)  
European Union funding  
Events  
Evictions  
Exchanges (Council housing)  
Exclusion of pupils  
Exercise  
Exhaust emission testing  
Exhibitions  
Exhumations  
Exotic animals  
Explosives  
Exporters' forums

## **F**

Fair rents  
Fair trade  
Fairgrounds

Families  
Family history  
Family learning  
Family planning  
FAQs (Frequently asked questions)  
Farmers markets  
Farming  
Fast food  
Fatal Accident Inquiries  
Fences  
Feral cats  
Ferries  
Fiddles  
Fines  
Fire and rescue  
Fireworks  
Fishing  
Fitness  
Five-fourteen curriculum  
Fleas  
Flies  
Flooding  
Flowers  
Flutes  
Flyposter removal  
Flytipping  
FOI (Freedom of information)  
Folk music  
Food  
Food and food safety  
Football  
Footpaths  
Forensic science  
Forests  
Forms  
Forums  
Fostering  
Fouling  
Foxes  
Fraud  
Free school meals  
Free school transport  
Freedom of information  
Frequently asked questions  
Friendly societies  
Fuel payments  
Fumes  
Funerals  
Fun-fairs  
Furnished tenancies

Further education

## **G**

Gaelic language

Galleries

Game dealers

Gap years

Garages

Gardens

Gas

Genealogy

General elections

General Practitioners

Geology

Geo-technical services

Girl guides

Girls Brigade

Global warming

Golf

GPs (General Practitioners)

Graffiti

Grants

Grass

Grass cutting

Graves

Grazing land

Green spaces

Gritting

Groups

Guest houses

Guides

Guitars

Gullies

Gulls

Gun crime

Gymnastics

Gyms

## **H**

Hackney carriages

Hall bookings

Handicapped parking

Harassment

Harbours

Hazardous substances

Headlice

Health

Health and safety

Hearing impairment

Helplines

HGVs (heavy goods vehicles)  
Highland games  
Highway projections  
Hillwalking  
Historic sites  
Historical records  
History and heritage societies  
HIV / AIDS  
Hoardings  
Hockey  
Holiday dates  
Holiday schemes  
Home adaptations (special needs)  
Home care  
Home equipment (special needs)  
Home schooling  
Homelessness  
Homes and home ownership  
Homes in multiple occupancy  
Homeswap schemes  
Homework clubs  
Honours  
Hooliganism  
Horses  
Horticulture  
Hospice care  
Hospices  
Hospitals  
Hostels  
Hotels  
Houseboats  
Household waste  
Housing  
Housing associations  
Housing benefit  
Housing focus groups  
Humanists  
Hydrants

## **I**

Ice  
Idling vehicles  
Illicit tipping  
Illnesses  
Immigration  
Imports  
Improvements  
Incontinence laundry service  
Independence at home  
Independent funerals

Industrial estates  
Industries  
Infectious diseases  
Information services  
Insects  
Inspections  
Insurance  
Intensive support and monitoring  
International students  
Internet  
Interpreting  
Invitations to Provost / Lord Provost

## **J**

Jobs  
Jogging  
Justices of the Peace

## **K**

Kerbs  
Knitting

## **L**

Lamp-posts  
Land and property  
Landlords  
Landscape character assessment  
Lanes  
Language and cultural support  
Languages  
Launch service  
Law  
League tables (schools)  
Learn Direct  
Learning  
Learning opportunities  
Learning plans  
Learning suites  
Legal advice  
Leisure  
Lettings  
Libraries  
Licences  
Lifebelts  
Lifeboats  
Lifelong Learning  
Light pollution  
Lighting  
Liquor licences  
Listed buildings

Literacy and numeracy  
Litter  
Livestock markets  
Loans  
Local access forum  
Local collections  
Local economy  
Local food and produce  
Local history and heritage societies  
Local plan  
Local studies  
Lochs  
Lollipop people  
Lord Lieutenantcy  
Lord Provost  
Lorries  
Lotteries  
Low cost home ownership scheme  
Lunch clubs

## **M**

Maladministration  
Manholes  
Maps  
Marches  
Marine docking beds  
Markets  
Marriage  
Martial arts  
Masts  
Meals on wheels  
Means Enquiry Reports  
Mediation service  
Medical advice  
Meetings  
Members of Parliament  
Memorials  
Mentoring  
Mice  
Minibuses  
Minicabs  
Minority groups  
Misleading advertisements  
Mites  
Mobile library  
Mobile shops  
Models  
Moles  
Money and debt advice  
Monuments

Moorings  
Mortuaries  
MOT testing  
Motability scheme  
Moths  
Motor salvage dealers  
Motorists  
Mountaineering  
MSPs, MPs and MEPs  
Municipal banking  
Municipal golf courses  
Museums  
Music  
Musical instruments

## **N**

Naming ceremonies  
Nationality checking  
Natural heritage areas  
Nature reserves  
Navigation and berthing  
Needle exchanges  
Needlecraft  
Needs assessment  
Neighbourhood watch  
Neighbours  
Netball  
New Deal traineeships  
News releases (Council)  
NHS24 (Health advice and information)  
Noise  
Nominations for elections  
Nuisance  
Numeracy and literacy  
Nurseries  
Nurses  
Nursing homes  
Nutrition

## **O**

Occupational therapy  
Older people  
Online services  
Open spaces  
Opticians  
Orchestras  
Organs  
Out of hours contacts  
Out of school  
Outdoor activity centres

Outdoor play facilities  
Overpayments

## **P**

Panels  
Parades  
Paramedics  
Paranormal  
Parents  
Park and Ride schemes  
Parking  
Parks  
Parliament  
Parole  
Partnerships  
Paths  
Patient transport  
Pavements  
Payments  
Pedestrian crossings  
Pensions  
Performance (schools)  
Permissions  
Permits  
Personal development  
Pest control  
Petroleum  
Pets  
Pharmacies  
Philately  
Photography  
Picnic sites  
Pigeons  
Pilotage  
Pitches  
Placements (work experience)  
Planning  
Play centres  
Playgrounds  
Playgroups  
Playing fields  
Playschemes  
Poisons  
Police  
Political parties  
Pollution  
Population statistics  
Ports and harbours  
Postal votes  
Postcards

Potholes  
Power of attorney  
PPP (Public private partnerships)  
Pregnancy (teenage)  
Pre-school education  
Press releases (Council)  
Primary school places  
Private hire  
Probation orders  
Probus clubs  
Procurator fiscal  
Property  
Provost / Lord Provost  
Provost's diary  
Proxy votes  
Public consultation  
Public disorder  
Public holidays  
Public houses  
Public meetings  
Public private partnerships  
Public relations  
Public toilets  
Publications  
Pupils  
Puppets  
Purchasing  
Purchasing (Council)

## **Q**

## **R**

Rabies  
Racism  
Radiation  
Raffles  
Railways  
Rainbow guides  
Rambling  
Ranger guides  
Ranger services  
Rates  
Rats  
Reading and books  
Recorders  
Records  
Recycling  
Referenda  
Refugees  
Refuse

Regeneration  
Registers  
Registration  
Religion  
Rents  
Repairs  
Repatriation of bodies  
Reports (Council)  
Repossessions  
Rescue (fire and rescue)  
Reservoir management  
Reservoirs  
Residential care  
Residential study centres  
Respite care  
Restaurants  
RIDDOR (accident reporting)  
Riding  
Right to buy  
Rights of way  
Ring 'n' Ride  
Rivers  
Road safety  
Roads  
Rotary clubs  
Rubbish  
Rugby football  
Rural areas

## S

Safety  
Sailing  
Salvage dealers  
Saxophones  
Scaffolding  
Schools  
Scientific services  
Scottish Enterprise  
Scottish Parliament  
Scouts  
Scrap metal dealers  
Seagulls  
Secondary school places  
Security  
Self help groups  
Self-catering accommodation  
Sensory impairment  
Septic tanks  
Sex shops (licences)  
Sexual health

Shared care  
Sheltered housing  
Shops  
Sign language  
Singing  
Single Shared Assessment (social work)  
Skiing  
Skips  
Sleeping policemen  
Slimming  
Smells (pollution)  
Smoking  
Snails  
Snow  
Social Enquiry Reports  
Social inclusion  
Social work  
Societies  
Speakers clubs  
Special needs  
Special uplifts  
Specialist equipment (disability)  
Speed control  
Spillages  
Sports  
Squash  
Squatters  
Squirrels  
Stamp collecting  
Standing orders (Council)  
Statistics  
Stillbirth  
Stray animals  
Streets  
Students  
Study centres  
Sub aqua clubs  
Subsidence  
Suicide  
Support  
Surgeries  
Surgeries (councillors)  
Swimming pools  
Syringes

## **T**

Table tennis  
Take-aways  
Tarmacadam  
Tattooing

Taxis  
Teaching at home  
Telecommunications  
Tenants  
Tenders  
Term dates (schools)  
Theatres  
Therapy  
Throughcare (social work)  
Time out (respite care)  
Timetables  
Tipping  
Toddlers  
Toilets  
Tourism  
Town centres  
Town twinning  
Towpaths  
Toxic substances  
Toy libraries  
Track betting (licences)  
Trade waste  
Trading standards  
Traffic  
Training  
Trains  
Trampolining  
Translating (languages)  
Transport  
Travel  
Travelling people  
Trees  
Trefoil Guild  
Tribunals  
Truancy  
Tuition  
Twin towns

## **U**

Undertakers  
Unemployment  
Universities

## **V**

Vacancies (Council)  
Vaccinations  
Valuation (Council tax)  
Vandalism  
Vehicles  
Venues

Verges  
Vermin  
Vetting of staff  
Victim support  
Violas  
Violence  
Violins  
Visitor information centres  
Volunteering  
Voting  
Vulnerable adults

## **W**

Walking  
Walls  
Ward boundaries  
Ward profiles  
Wasps  
Waste  
Water  
Water sports  
Water transport  
Waterways  
Weather  
Website accessibility  
Weevils  
Weighbridges  
Weights and measures  
Welfare  
What's on  
Wheelie bins  
Wild animals  
Wildlife  
Wills  
Window cleaners  
Wine clubs  
Winter warmth  
Witness support  
Women's groups  
Woodlands  
Woodlice  
Work experience  
Work permits  
Worship  
Writers' clubs

## **X**

## **Y**

Yellow lines

Yoga  
Young carers  
Young people  
Young Scot  
Youth clubs  
Youth hostels  
Youth leadership  
Youth projects

**Z**

Zebra crossings  
Zoning (planning)  
Zoos